1. A system is effective if it supports business requirements and meets user needs.  
T  
Correct.  
F  
Incorrect. See page 300.

2. IBM introduced the graphical user interface and was a pioneer in user interface development.   
T  
Incorrect. See page 302.  
F  
Correct.

3. Most physicians feel that electronic health records software is easy to use and meets the needs of medical providers.   
T  
Incorrect. See page 303.  
F  
Correct.

4. A storyboard, which can be created with software or drawn freehand, is a sketch that shows a general screen layout and design.  
T  
Correct.  
F  
Incorrect. See page 306.

5. When designing a data entry screen, methods that can be used to indicate field locations include video highlighting, underscores, special symbols, or a combination of these features.  
T  
Correct.  
F  
Incorrect. See page 313.

6. A form’s instruction zone usually contains the company’s name or logo and the title and number of the form.   
T  
Incorrect. See page 320.  
F  
Correct.

7. A utility bill is an example of a turnaround document if the bill is printed from the company’s billing system and the returned portion of the bill is scanned into the company’s accounts receivable system.   
T  
Correct.  
F  
Incorrect. See page 321.

8. Computer output to microfilm systems, which are often used by large firms, are especially important for legal reasons, or where it is necessary to display a signature, date stamp, or other visual features of a document.   
T  
Correct.  
F  
Incorrect. See page 327.

9. Input security protects privacy rights and shields an organization’s proprietary data from theft or unauthorized access.   
T  
Incorrect. See page 329.  
F  
Correct.

10. In modular design, it is recommended that the modules be designed to perform multiple functions because dependent modules provide a greater level of flexibility.   
T  
Incorrect.  
F  
Correct. See page 331.